



## Lab Services How To Guide

Thank you for your interest in Aeos Labs.

Aeos Labs accepts business from any State of Hawaii approved dispensary. See our guide for the steps to use our testing services.

View our [Help](#) page for more assistance.

## 1) GETTING STARTED

- Complete the [Aeos Labs Client Request form](#) and [IRS Form W-9](#)
- Email your completed forms to [info@aeoslabs.com](mailto:info@aeoslabs.com)
- Use the Aeos Labs website account you receive to sign in and place an order

## 2) PLACE AN ORDER

- [Sign in](#) to your Aeos Labs account
- Click MENU in the top right
- Click ORDER TESTING
- Click the PLACE A NEW ORDER button
- Input your order information and click the SUBMIT button

## 3) SCHEDULE SAMPLING

- Place an order for samples on the Aeos Labs website
- After placing your order, Aeos Labs staff will contact your dispensary representative to schedule a sampling date and time



SIGN IN

CONTACT US



Menu

MENU

### Help

ABOUT US  
CONTACT US  
TERMS  
HELP CENTER

### Lab Services

REQUIRED TESTS  
THE EMERALD  
ISO 17025:2017  
**5) View Reports**

### Order Testing

PLACE AN ORDER  
VIEW REPORTS

**2) Place An Order**

### My Account

TINGS  
SIGN IN

Testing You Can Trust



OPERATED BY  
CLINICAL LABS  
OF HAWAII



## 4) TESTING COMPLETED

- On average, the full battery of state required tests for dispensaries takes about 1 week to complete
- Once all tests results are finalized, the Certificate of Analysis (COA) report will be automatically generated and uploaded to the Aeos Labs website

## 5) VIEW REPORTS

- [Sign in](#) to your Aeos Labs account
- Click MENU in the top right
- Click VIEW REPORTS
- Click the vial icon to see the Certificate of Analysis (COA) report
- The shopping basket icon can be used to view the corresponding order

## 6) UPDATE ACCOUNT

- If you need to make business/account changes, update your [Aeos Labs Client Request form](#)
- Email your revised form to [info@aeoslabs.com](mailto:info@aeoslabs.com)