



Lab Services How To Guide

Thank you for your interest in Aeos Labs.

Aeos Labs accepts business from any State of Hawaii approved dispensary. See our guide for the steps to use our testing services.

View our [Help](#) page for more assistance.

1) GETTING STARTED

- Complete the [Aeos Labs Client Request form](#) and [IRS Form W-9](#)
- Email your completed forms to info@aeoslabs.com
- Use the Aeos Labs website account you receive to sign in and place an order

2) PLACE AN ORDER

- [Sign in](#) to your Aeos Labs account
- Click MENU in the top right
- Click ORDER TESTING in the slide out menu on the left
- Click the PLACE A NEW ORDER button
- Input your order information and click the SUBMIT button

3) SCHEDULE SAMPLING

- Place an order for samples on the Aeos Labs website
- Aeos Labs staff will contact your dispensary representative to schedule a sampling date and time



4) TESTING COMPLETED

- On average, the full battery of state required tests for dispensaries takes about 1 week to complete
- Once all tests results are finalized, the Certificate of Analysis (COA) report will be automatically generated and uploaded to the Aeos Labs website

5) VIEW REPORTS

- [Sign in](#) to your Aeos Labs account
- Click MENU in the top right
- Click MY ACCOUNT and then VIEW REPORTS in the slide out menu on the left
- Click the VIEW link to see the Certificate of Analysis (COA) report
- The eye icon can be used to view the corresponding order

6) UPDATE ACCOUNT

- If you need to make business/account changes, update your [Aeos Labs Client Request form](#)
- Email your revised form to info@aeoslabs.com