



## Lab Services How To Guide

Thank you for your interest in Aeos Labs. Aeos Labs is a participant in the Hawaii Department of Agriculture (HDOA) Industrial Hemp Pilot Program. See our guide for the steps to use our testing services. View our [Help](#) page for more assistance.

### 1. GETTING STARTED

- a. Contact the Hawaii Department of Agriculture (HDOA) for further information (see <https://hdoa.hawaii.gov/hemp/>)
- b. To obtain a letter of intent for hemp testing with Aeos Labs, complete the [Aeos Labs Client Request form](#)
- c. Email your completed form to [info@aeoslabs.com](mailto:info@aeoslabs.com)
- d. Allow 2-3 business days for a letter of completion

### 2. SCHEDULE SAMPLING

- a. Refer to the HDOA Industrial Hemp Pilot Program guidelines to submit your sample for testing
- b. Aeos Labs staff will contact your company representative to schedule a sampling date and time

### 3. TESTING COMPLETED

- Testing will be completed within 3 business days
- Once tests are finalized, results will be reported to HDOA for review

### 4. VIEW REPORTS

- Reports will be communicated directly via email following approval by HDOA

### 5. UPDATE ACCOUNT

- a. If you need to make business/account changes, update your [Aeos Labs Client Request form](#)
- b. Email your revised form to [info@aeoslabs.com](mailto:info@aeoslabs.com)